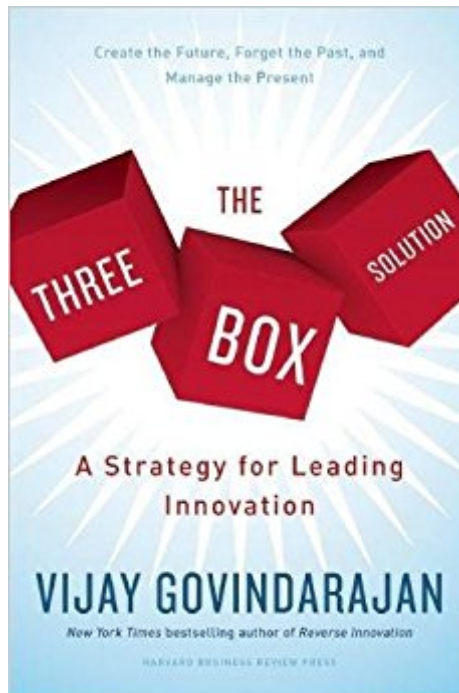




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# The Three-Box Solution: A Strategy For Leading Innovation



## Synopsis

How to Innovate and Execute Leaders already know that innovation calls for a different set of activities, skills, methods, metrics, mind-sets, and leadership approaches. And it is well understood that creating a new business and optimizing an already existing one are two fundamentally different management challenges. The real problem for leaders is doing both, simultaneously. How do you meet the performance requirements of the existing business—one that is still thriving—while dramatically reinventing it? How do you envision a change in your current business model before a crisis forces you to abandon it? Innovation guru Vijay Govindarajan expands the leader's innovation tool kit with a simple and proven method for allocating the organization's energy, time, and resources—in balanced measure—across what he calls 'the three boxes': Box 1: The present—Manage the core business at peak profitability; Box 2: The past—Abandon ideas, practices, and attitudes that could inhibit innovation; Box 3: The future—Convert breakthrough ideas into new products and businesses. The three-box framework makes leading innovation easier because it gives leaders a simple vocabulary and set of tools for managing and measuring these different sets of behaviors and activities across all levels of the organization. Supported with rich company examples—GE, Mahindra & Mahindra, Hasbro, IBM, United Rentals, and Tata Consultancy Services—and testimonies of leaders who have successfully used this framework, this book solves once and for all the practical dilemma of how to align an organization on the critical but competing demands of innovation.

## Book Information

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## Customer Reviews

“His book is both challenging and easy to understand, offering numerous examples from IBM to GE to Hasbro of companies that have made it work.” SUCCESS Magazine; The book [The Three Box Solution] is clearly presented, with illuminating case studies from a variety of organizations helping to explain the ideas. “The Three Box Solution is an insightful and thoughtful work that should be on the must-read list for all CEOs and everyone involved in leading innovation in any kind of enterprise.” Research-Technology Management; The era of doing things in the same way decade after decade is over. Organisations are confronted by external change and the urgent need to change themselves. Innovation is nothing less than a matter of corporate survival; By creating three boxes that a company ought to concentrate on when it is trying to pilot its way into the future, Prof Govindarajan may enable its leaders and workers to think outside the box their normal experience traps them in. “A powerful new framework.” Developing Leaders; The Three Box Solution is a clear winner; BW Businessworld (India); He succinctly outlines the key behaviors that I believe every business leader must focus on, to drive innovation without waiting for the next competitive crisis; the approach actually works and applies to leaders at all levels. “Supported with rich examples; GE, Mahindra & Mahindra, Hasbro, IBM and Tata Consultancy Services; and testimonies of leaders who have successfully used this framework, The Three Box Solution solves the dilemma of how to align an organisation on the critical but competing demands of innovation.” The Financial Express, India; When we read The Three Box Solution and hear VG describe the experiences from leaders of Hasbro, Tata, IBM, United Rentals, Mahindra & Mahindra amongst others, we get inspired to find our own balance between these three innovation areas: preservation, destruction and creation... The Three Box Solution helps leaders come into harmony with an ageless rhythm, that creates sustainable prosperity.” Innovation Management (innovationmanagement.se); With case studies from toy manufacturer Hasbro, coffee maker Keurig, TCS and even a church reinventing itself, The Three Box Solution makes a good breezy read. “ADVANCE PRAISE for The Three-Box Solution: Jeffrey R. Immelt, Chairman and CEO, General Electric Company; Simple, powerful, and purposeful.” Zhang Ruimin, Founder, Chairman, and CEO, Haier Group; The

Three-Box Solution presents a simple, yet powerful framework to simultaneously optimize continuous process improvement and breakthrough innovation. Inspiring for management executives.

—Anand G. Mahindra, Chairman and Managing Director, Mahindra Group

Govindarajan's Three-Box Solution provides a framework for balancing the imperatives of the present with the demands of the future. It is a construct that permeates all our strategic thinking.

—Marshall Goldsmith, New York Times and Wall Street Journal bestselling author, Triggers

If your company needs to stop doing what it's done and branch out in new and profitable ways, this is the book for you.

—Omar Ishrak, Chairman and CEO, Medtronic

The Three-Box Solution is a superb guidance manual for anyone formulating and driving a long-term company strategy. An excellent resource for managers and leaders at all levels.

—Ajay Banga, President and CEO, MasterCard Inc.

Govindarajan provides a winning combination of strategic insights and actionable steps designed to help virtually any business or organization build a better future.

—Indra K. Nooyi, Chairman and CEO, PepsiCo, Inc.

At PepsiCo, we practice what Govindarajan preaches.

—Samuel R. Allen, Chairman and CEO, Deere & Company

This book is worth reading more than once; I highly recommend it.

—Bhaskar Bhat, CEO, Titan Watch

It is very refreshing to read The Three-Box Solution because of both its relevance and its simplicity. As you read the book, you connect with events in your own journey as you grapple simultaneously with ideas such as learning from the past, living in the present, and dreaming about the future. The simplicity of Govindarajan's model, like all great ideas, triggers you to think, "Hey, why did I not think about it this way?"

I recommend this book and its approach to both current and aspiring CEOs. Business schools will also find this approach worthy of teaching, and chief strategy officers will find it most useful.

—Giovanni Caforio, CEO, Bristol-Myers Squibb

The Three-Box Solution brilliantly tackles the challenges of a successful company to continually drive the linear innovation essential for today's operational excellence, while nurturing the nonlinear innovation necessary to create the company's future.

Marc Casper, President and CEO, Thermo Fisher Scientific Inc.

The Three-Box Solution is essential reading for any senior executive leading a successful company with a proud history. Govindarajan gives a clear path for how to create the environment and culture within a company to foster innovation that will make a difference in ensuring a bright future for an organization.

Ian Cook, Chairman, President, and CEO, Colgate-Palmolive Company

In The Three-Box Solution, Govindarajan offers a compelling framework for driving innovation while delivering current goals, without the constraints of

past successes and failures. With powerful, international examples, he offers a clear guide to creating the sustainable, innovation culture needed to stay ahead. — Alexander M. Cutler, Chairman and CEO, Eaton Corporation; "What a compelling piece of work; and its genius is in its simplicity. Leaders at all levels of the organization should find the three-box model for innovation a how-to manual for success." — Stuart Fletcher, CEO, Bupa; "The Three-Box Solution is an extremely stimulating, encouraging, valuable, and enjoyable read." — Brian D. Goldner, Chairman, President, and CEO, Hasbro, Inc.; "In The Three-Box Solution, Govindarajan concisely and bravely distills key insights applicable across varied industries and provides practical takeaways to facilitate execution. The book is a must-read for any manager who values courageous leadership, adaptability, and foresight." — Cyrus Mistry, Chairman, Tata Group; "Govindarajan offers unique insights into the need to balance the demands of the present with those of the future. He highlights the importance of investing wisely in building the future while creating a sense of urgency about embracing change. Many managers will relate to the caution he urges about getting too caught up in the all-consuming demands of the present. For a more-than-century-old organization like Tata, his three-box framework offers many important lessons." — Narayana Murthy, cofounder, Infosys Limited; "In today's world, organizations need to continuously innovate and demonstrate a high degree of learnability to stay relevant and ahead of the competition. Through real-life cases and simple frameworks, Govindarajan provides insight and guidance on how leaders can prime organizations for the future while balancing priorities of the present. The Three-Box Solution is a must-read for leaders at all levels." — Abidali Z. Neemuchwala, CEO, Wipro Limited; "The three-box approach is a pragmatic way to think through and balance the needs of existing business and crafting a future. Explained in a simple manner, it provides a framework that leaders can use to reflect on the dynamics of business and attain present and future goals. In today's business environment, leaders are required to run both a sprint and a marathon at the same time." — Doug Oberhelman, Chairman and CEO, Caterpillar Inc.; "The Three-Box Solution offers a sound, strategic approach to ensure that Caterpillar's long history of innovation; developing, designing, and manufacturing the machines and engines our customers want and need; continues." —

Vijay Govindarajan (known as VG) is the Coxe Distinguished Professor at Dartmouth's Tuck School of Business, a Marvin Bower Fellow at Harvard Business School, and widely regarded as one of the world's leading experts on strategy and innovation. He is the author of many

books and articles, including the New York Times bestseller Reverse Innovation.

3.5 stars. I read numerous business books each year. So far for 2016, this one was my least favorite. It's not a bad book, and the concepts are good as reminders. However, it is much too wordy and droning. Kudos to the author for having nice summaries and execution ideas at the end of each chapter. I would strongly suggest you look for and buy the Harvard Business Review article where the author introduced the three-box concept. You will get the idea without having to withstand very, very wordy case studies that feel like filler. The premise of the book: Keep your current operations healthy (they fund innovation), cut your losses on lagging or under-performing/no-longer-relevant operations, and innovate for the future using separate groups and management principles. That really is it. Business 101.

The Three-Box Solution is a great read and one I will bring to friends leading and managing start-ups and established Companies. However, the real excitement and opportunity will be to share the book and its lessons with undergrad students studying Innovation and Entrepreneurship at UNC and Duke. VG's simple but critical look at how to manage and optimize for the Present (Box 1), shed and forget the Past and its trappings (Box 2) and be ready for and create the Future (Box 3) is clearly the task ahead for CEOs and their teams. But also something worth sharing with those just starting their careers or launching their ideas. His retelling of Keurig's move from an Office coffee machine to one for the Home is a fantastic lens to understand Box 3 leadership and execution. The Chapter on Keurig is full of gems as he shares the stories behind making a brewer that would heat up fast enough to satisfy an impatient coffee lover at home in the morning as well as pack enough coffee in the K-cup to satisfy the demanding needs of Starbucks and the taste buds of its consumers. VG's abilities to help understand the critical components of a Box 3 initiative are so well captured in the Chapter around Keurig including the importance of creating a Box 3 culture and having courageous leadership which for most is very hard. The book is full of strong examples of company leadership, execution and simple but powerful strategies and considerations as he takes us through all three boxes with United Rentals, IBM, Willow Creek, Mahindra, Keurig and his own insights. Enjoy The Three-Box Solution and getting to know or reading more from the thinking and experiences of VG!

“The Three Box Solution” by Prof. Vijay Govindarajan is actually a gift to all the business owners in the world. The book contains a prescription of survival for all the

businesses. Prof. VG has presented his case, in this book, in such an easy to read style that it gets easier for reader to grab and absorb the key ideas. This makes contemplation easier and application smooth. Various case studies presented in this book show the pragmatic application of "The Three Box Solution" strategy. In this book, Prof. VG linked this modern day business thinking to mythology in a beautiful way. In my humble opinion, this book is a must read for all business owners, students and scholars. And it is a best investment in terms of time and cost. It has so many things/ lessons inside that can be helpful to all the people who are somehow connected to business world. In short, it is another master piece from Prof. Vijay Govindarajan.

Dr. Hafiz Imtiaz Ahmad  
Assistant Professor & Director of PESchool of Management  
New York Institute of Technology Abu Dhabi Campus

Disclaimers: I did buy the book from ; I do not know the author; I have no financial interest in this book. I attended a seminar on "Innovation" and then got interested in Three Box. My interest is information technology and how to manage transformation in today's turbulent times. Unfortunately, I couldn't spend more than 30 minutes reading through it. Running your business on the basis of three boxes seems too simplistic to me. There are many routes to business success and just highlighting those that fit the Three Box template doesn't really help. You may have a different strategy. I'm sure the author is a brilliant business thinker, but this book had little to offer for me.

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